

# FEEDBACK POLICY

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To help the Committee improve the Club and the activities we run we welcome feedback from all our members and users.

We are always looking at ways to improve the Club to ensure all ages and abilities are catered for through coaching, competitive tennis (internal tournaments and league matches) and social opportunities.

The Club provides the following opportunities to members to offer constructive feedback:

- Contact with Committee members (by email or in writing, their details can be found on the club notice board).
- Contact via Website (Contact Tab).
- AGM (Annual General Meeting) – this is held during the Autumn each year and all adult members are invited to attend.
- Periodic member surveys

The Committee  
23 April 2024